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2017-292 w/s

**Campbell, Chad****Subject:**

FW: Utilities

**From:** Beverly Pinnell <**Date:** January 17, 2018 at 7:53:46 PM EST**To:** <[wmorgan@regstaff.sc.gov](mailto:wmorgan@regstaff.sc.gov)>**Subject:** Utilities

January 17, 2018

Dear Senator Lindsey Graham:

I am writing concerning Utilities Inc., which is our current water utilities company. Our family moved to Lexington, South Carolina ten years ago from Cincinnati, Ohio. Moving to this area was intentional, as we wanted a great school district for our two girls. Our home is built in the neighborhood we love, but do not love what we are paying for our water bill each month.

In Cincinnati, the utility bill was \$50 a month for water and sewer. Utilities Inc. has charged up to \$300 for water and sewer a month. The winter month's bill would be anywhere from \$120 to \$160 and the summer months would be \$200 to \$300. This is absolutely absurd!

Furthermore, I have testified at hearings where they wanted to raise our rates. Now, Utilities Inc. wants to raise our rates again to pay for the leaks from their plant into the Saluda River to which they have been fined. This should not be our responsibility for their mistakes. This company has many complaints against them at the BBB and no one is doing anything to change this. Areas around our neighborhood have city water, but certain pockets of neighborhoods have Utilities Inc.

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I am a public school teacher and my husband is a pastor, so that tells you that we are not making a large amount of money a month to pay for our large water and sewer bill with all the other bills we are paying for. I couldn't imagine other families who are not making the income that we are and have the same water bill.

Please we are asking for your help to do something about this company who is robbing people of the hard-earned money. Thank you in advance for your help, with this matter.

Sincerely,

Beverly Pinnell

~~Dexington, South Carolina 29073~~

Phone: \_\_\_\_\_